

1. Application Access: New Patient

1. Open your browser and enter the URL: [http:// eappt-mirpur.crp-bangladesh.org/](http://eappt-mirpur.crp-bangladesh.org/)
2. Press **Enter** or click **Go**
3. The **welcome page** of the application appears as in **Figure 1.1** welcome screen

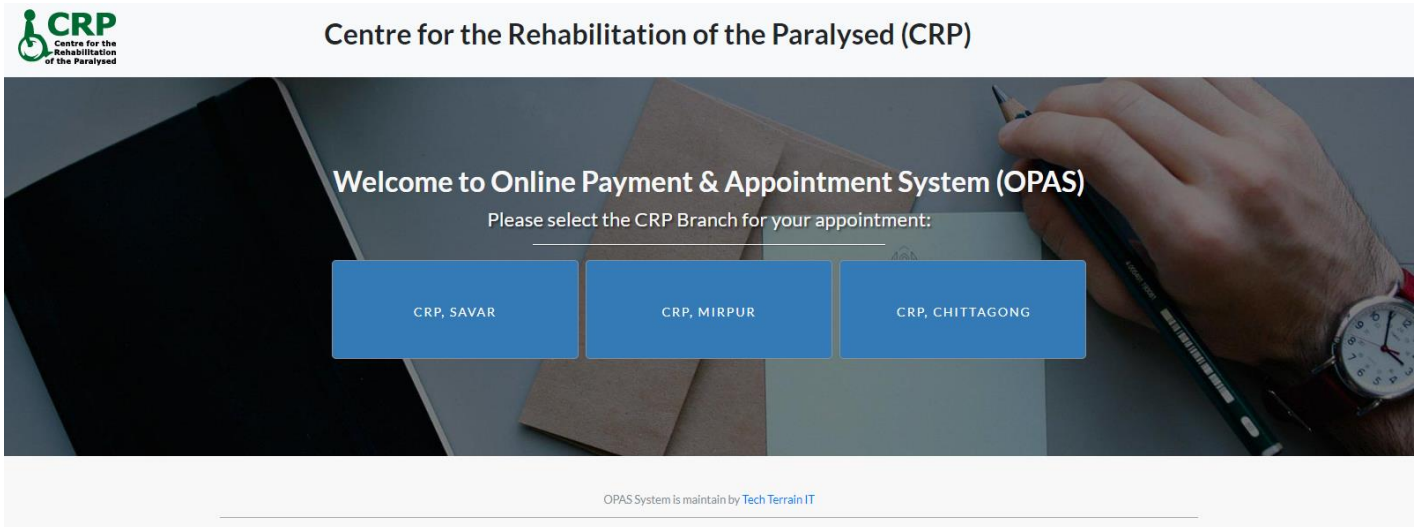


Figure 1.1 Welcome Page

4. Click on **CRP, Mirpur** button
5. The **Login page** of the application appears as in **Figure 1.2** Login Screen
6. **If you have already a patient code or if you are an old patient of CRP Please contact with this number (01730059535) to get the password of patient code.**

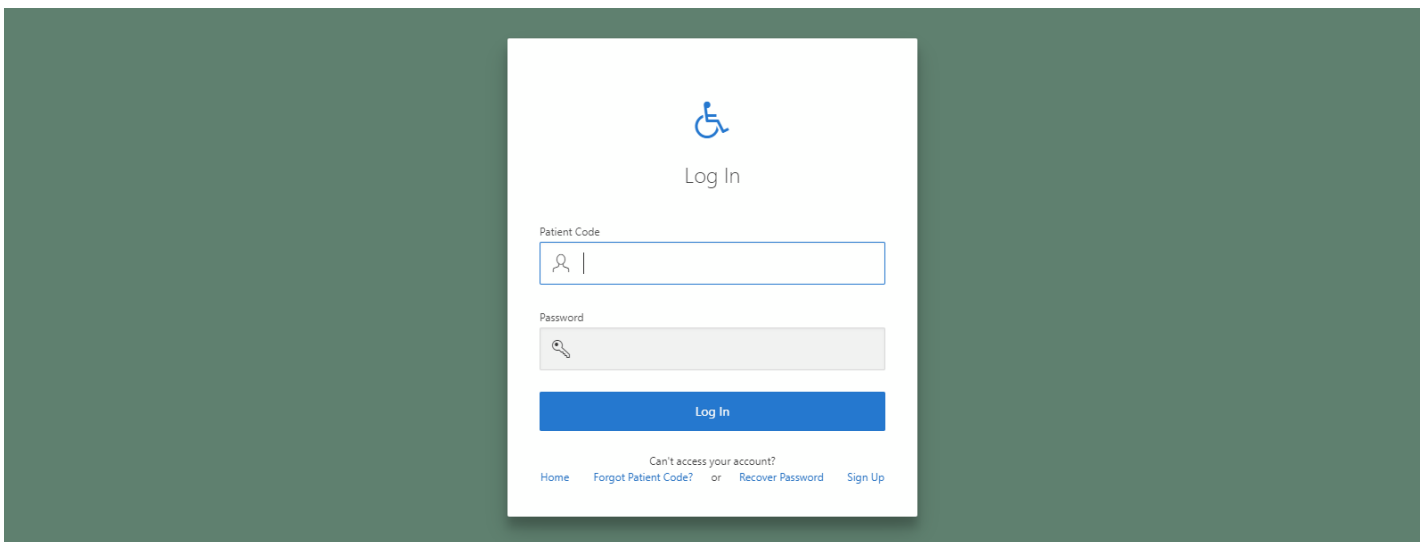


Figure 1.2 Login Page

if you are completely a new patient please follow the next procedure

7. Now click on **Sign Up** button

8. The **Registration page** of the application appears as in **Figure 1.3** Registration Screen

The screenshot shows the 'Registration Form' page of the application. The page has a blue header with the text 'Centre for the Rehabilitation of the Paralysed, Savar' and a user profile 'nobody' with a 'Logout' link. A left sidebar contains navigation links: Home, Dashboard, Appointment Scheduling, Patient Profile, Prescription, Contact us, Change Password, Instruction & Suggestion, and Online Offline Payment. The main content area contains the registration form with the following fields: Patient Code (text), Patient Name (text, mandatory), Phone (Home/Office) (text), Cell No (Mobile) (text, mandatory), Email (text, mandatory), Blood Group (radio buttons: A+, A-, B+, B-, O+, O-, AB+, AB-), Date Of Birth (text, mandatory), Gender (radio buttons: Male, Female, Others), Marital Status (radio buttons: Married, Single, Separated, Widower, Widow, Others), Patient Reference (text), Thana/Upozila/PS (text, mandatory), Post Office / Ward No (text), Village / Road (text), Occupation (text, dropdown: Not Applicable), Education (text, dropdown: Not Applicable), Fathers Name (text, mandatory), Mothers Name (text, mandatory), and Password (text, mandatory). At the bottom left is a 'Cancel' button and at the bottom right is a 'Create' button.

Figure 1.3 Registration Screen

9. Fill the form properly, Star marked are the mandatory field that is mentioned below

- Patient Name:
- Cell No (Mobile):
- Email:
- Blood Group:
- Date of Birth:
- Gender:
- Marital Status:
- Patient Reference:
- Thana/Upozila/PS:
- Fathers Name:
- Mothers Name:
- Password:

10. Click on **Create** button to get registered.

11. After click on Create button user will get a notification appears as in **Figure 1.4**

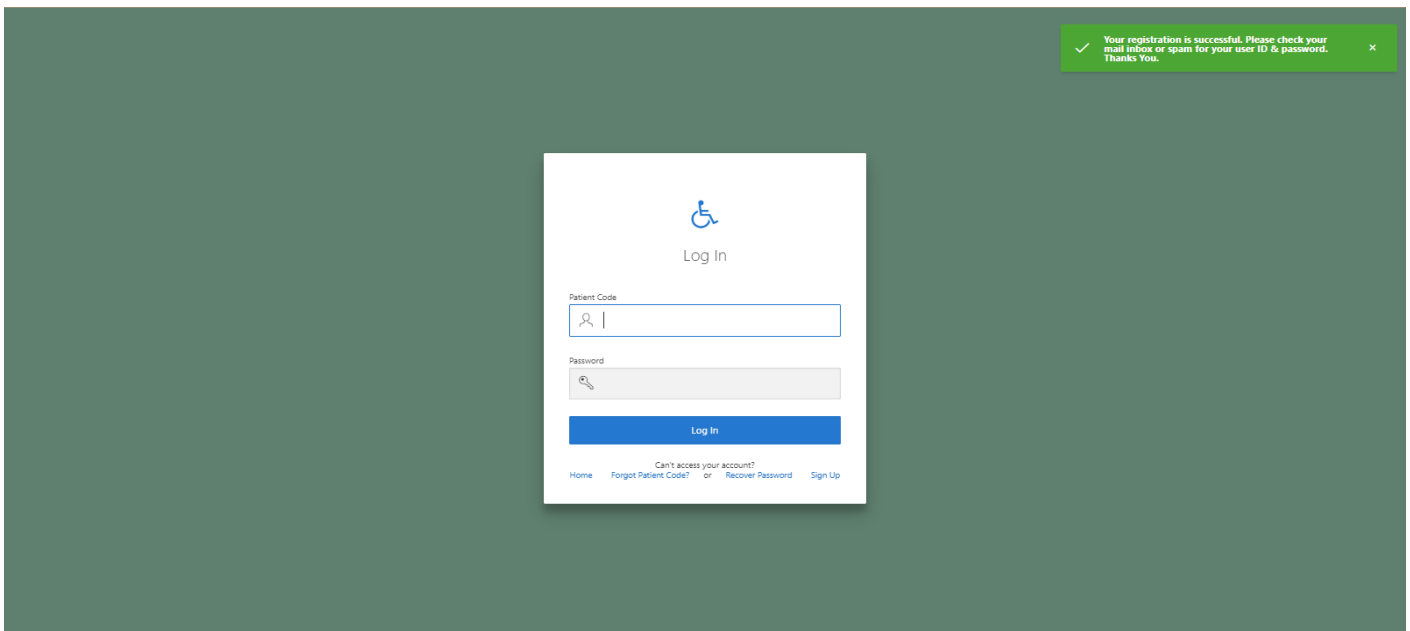


Figure 1.4 Alert

12. The registration has successfully complete.

13. Now check your mail where system sent **Patient Code** and **Password**.

2. Appointment:

1. After successful login by giving **Patient Code** and **Password** the user will get the Schedule Appointment page as shown in Figure 2.1

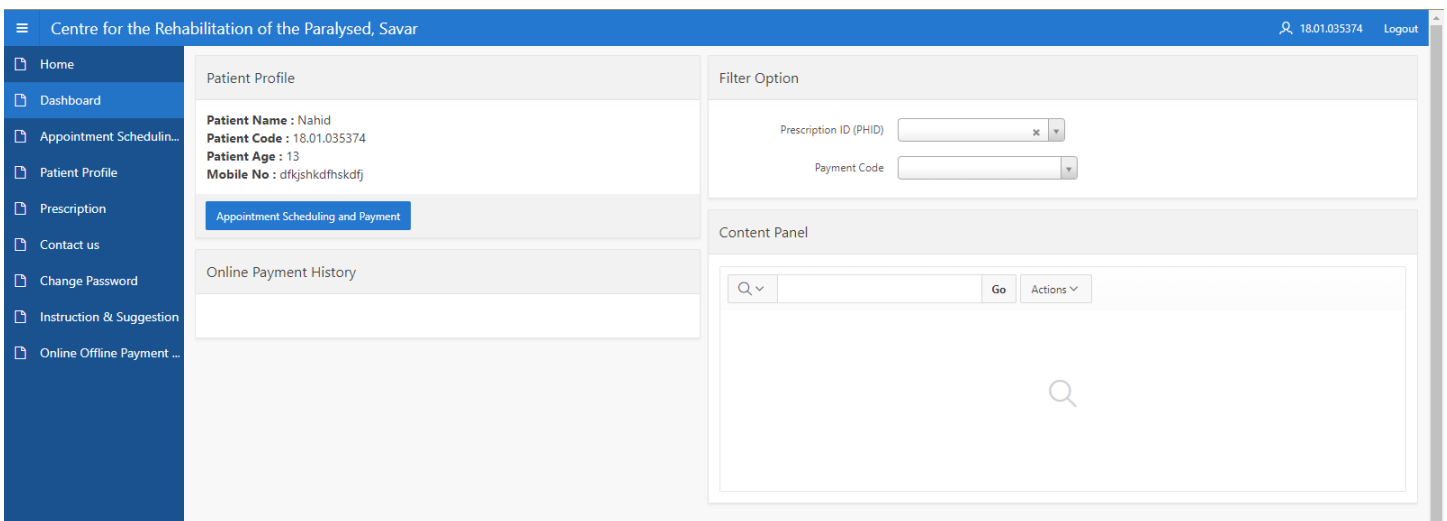


Figure 2.1 Dashboard

2. Click on **Appointment Scheduling and Payment**.

3. The Appointment page of the application appears as in **Figure 2.2** Appointment

The screenshot shows the 'Online Appointment and Payment' form. The form is divided into two main sections: 'Online Appointment and Payment' and 'Form on Online Appointment and Payment'. The 'Online Appointment and Payment' section contains several dropdown menus for selecting Service Name, Unit Name, Rate, Appointment Date, Doctor/Therapist, and Appointment Schedule. There are 'Add Appointment Schedule' and 'Clear' buttons at the bottom of this section. The 'Form on Online Appointment and Payment' section displays the 'Online Payment Date' as '03-OCT-18' and a 'Payment Code' field. Below this, there is an 'Appointment Details' section with a 'Refresh' button.

Figure 2.2. Appointment

4. Now

- Click on Service Name box and select service name from drop down menu.
(for new patient you are only allowed to get MDT service, after avail this service in the hospital premises you will allowed to get all the other's service offer by CRP)
- Click on Unit Name box and select unit name from drop down menu.
- Click on Appointment Date box and select appointment date from drop down menu.
- Click on Doctors/Therapist box and select doctor/therapist from drop down menu.
- Click on Appointment Schedule box and select appointment schedule from drop down menu.

5. After completing these steps Click on **Add Appointment Schedule** . By this procedure you can add multiple appointment in a single payment transaction.

6. Here appointment details and the Payment page of the application appears as in **Figure 2.3**.

Centre for the Rehabilitation of the Paralysed, Savar 18.01.035374 Logout

Home Dashboard Appointment Scheduling Patient Profile Prescription Contact us Change Password Instruction & Suggestion Online Offline Payment ...

Online Appointment and Payment

Service Name

Unit Name

Rate

Appointment Date

Doctor/Therapist

Appointment Schedule

Add Appointment Schedule Clear

Form on Online Appointment and Payment

Online Payment Date 03-OCT-18 Payment Code OAP.18.000096

Appointment Details

Edit	Del	Payment Status	Appointment Status	Service Name	Unit Name	Rate	Appointment Date	Doctor/Therapist Name	Appointment Schedule	Schedule Taken Time
	X	Pending	Pending	Fabiha Alam Disha PT ETS Neuro	Physiotherapy ETS Unit	350	16-OCT-18	Delowar Hossain - ETS	07:00 PM	03-OCT-2018 15:16:45
						350				

1 - 1 Refresh

Online Payment Pay Online

Figure 2.3 Payment

- Click on **Pay Online** to make payment of your schedule.
- After click on pay online the application appears as in **Figure 2.4 Details of Charge**

Centre for the Rehabilitation of the Paralysed, Savar 18.01.035374 Logout

Home Dashboard Appointment Scheduling Patient Profile Prescription Contact us Change Password Instruction & Suggestion Online Offline Payment ...

Instruction information

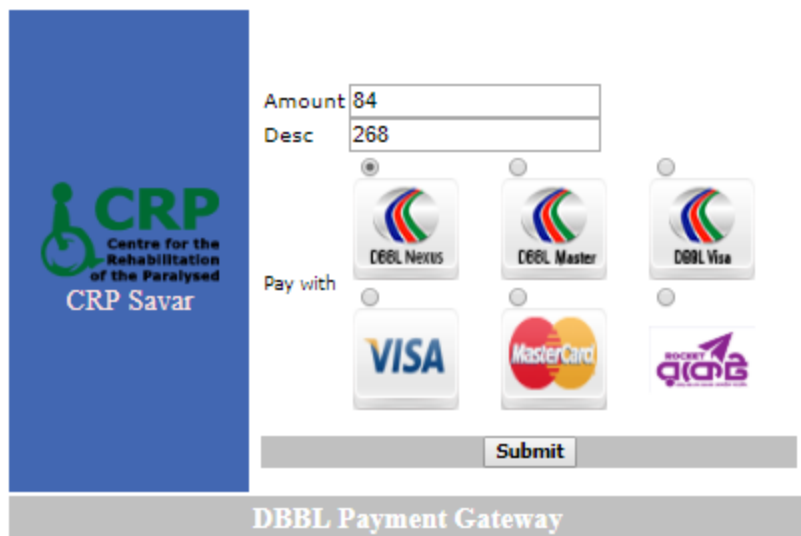
Bill Summary

Total Charge	350
Service Charge (5%)	17.5
Total Payable Amount	367.5

Pay online(DBBL payment gateway)

Figure 2.4 Details of Charge

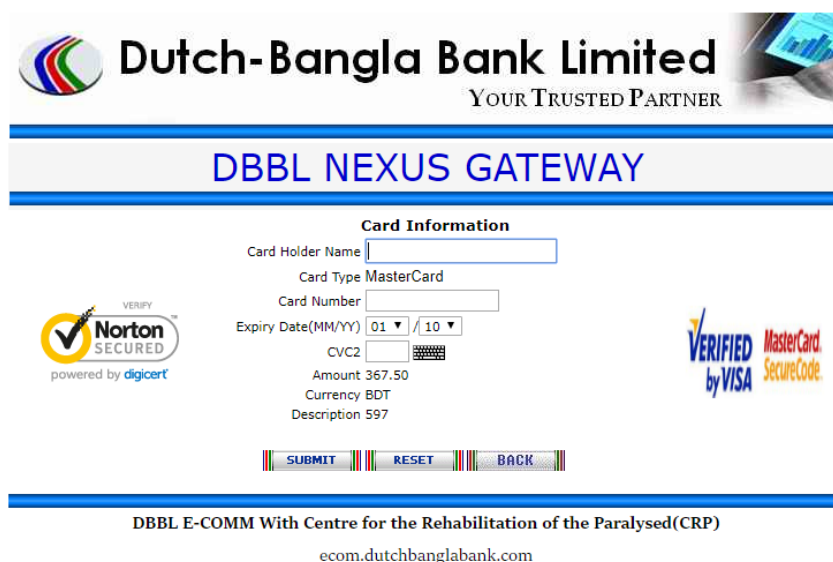
- Now click on Pay online (DBBL Payment Gateway).
- After click on pay online (DBBL Payment Gateway) the application appears as in **Figure 2.5 Payment Method**.



The image shows a payment gateway interface. On the left is a blue vertical banner with the CRP logo (a green person in a wheelchair) and the text "CRP Centre for the Rehabilitation of the Paralyzed CRP Savar". To the right of the banner are input fields for "Amount" (84) and "Desc" (268). Below these is a "Pay with" section displaying six payment method icons: DBBL Nexus, DBBL Master, DBBL Visa, VISA, MasterCard, and ROCKET. At the bottom of this section is a "Submit" button. The entire interface is labeled "DBBL Payment Gateway" at the bottom.

Figure 2.5 Payment Method

11. Now select your payment method (DBBL Nexus, DBBL Master, DBBL Visa, VISA(all visa credit card from other's bank), MasterCard(all master card credit card from other's bank), DBBL Rocket).
12. Click on Submit button.
13. After click on submit the application appears as in Figure 2.5 Details of Card



The image shows the "DBBL NEXUS GATEWAY" card details form. At the top is the Dutch-Bangla Bank Limited logo and the tagline "YOUR TRUSTED PARTNER". Below this is a blue banner with "DBBL NEXUS GATEWAY". The form is titled "Card Information" and contains the following fields: Card Holder Name, Card Type (MasterCard), Card Number, Expiry Date (MM/YY) (01 / 10), CVC2, Amount (367.50), Currency (BDT), and Description (597). To the left of the form is a "Norton SECURED" logo with the text "powered by digicert". To the right is a "VERIFIED by VISA MasterCard SecureCode" logo. At the bottom of the form are three buttons: "SUBMIT", "RESET", and "BACK". Below the form is a footer that reads "DBBL E-COMM With Centre for the Rehabilitation of the Paralyzed(CRP)" and "ecom.dutchbanglabank.com".

Figure 2.6 Card Detail

14. Now please enter your card details and Click on SUBMIT button.
15. Applicant will receive a message Payment confirm/fail.
16. Please check your mail or check your dashboard of OPAS portal to get the invoice of payment. (Dashboard>Online payment history>Edit Link in the left most column >View>Invoice report (bottom right side))
17. In any case if payment status is paid and any of the schedule is showing pending then go again to the dashboard (Dashboard>Online payment history>Edit Link in the left most column >edit column>edit for the pending row)

